

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.66/2023-24/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

E. Anil Kumar, Kethurajupalli (V),
Pullampeta (M), Kadapa District. Complainant

AND

1. Dy. Executive Engineer/O/Rajampet
2. Executive Engineer/O/Rajampet Respondents

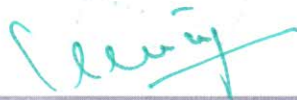
This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he is having service connection SC. No. 2324315000235, that the Distribution Transformer to which his service connection was connected failed to function and the respondents



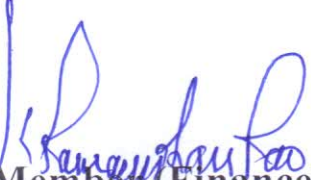
- replaced a new transformer but failed to restore supply to his service connection.
02. The said complaint was registered as C.G.No.66/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the respondent No.1 conducted field inspection and noticed that LT Fuse Set was not fixed and immediately by fixing the same the supply was restored and the grievance of the complainant was resolved.
 03. Complainant absent. Heard the respondents through video conferencing.
 04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents restored the power supply to the service connection of the complainant and submitted compliance report and the same is recorded
 05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
 06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3



of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.


CHAIRPERSON


Member (Finance)


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

